

VILLA TERENCE

Italian Aged Care Incorporated

14 Feb 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all,

Please note that there is some significant increase in Covid-19 exposure sites in the Northern Suburbs. Many Schools have introduced further restrictions and for that reason we have new advice from tomorrow **Tuesday 15 February 2022**.

- Residents can only have 2 x Visitors maximum once per day.
- No-one under the Age of 12 years old is allowed into our Facility.

I would like to ask that you nominate as soon as possible 1 person from your family who will be updated about your loved one. This will be the only person we will contact in the event of an outbreak for Health status changes and advice during an outbreak situation. Please e-mail reception@iaci.com.au as soon as possible with this information.

If you have any concerns, please contact Hardev Singh Residential Services Manager or myself on 9247 0888. Thank you so much for your understanding and full support at this time.

Yours faithfully,

Joy Halleron

Chief Executive Officer

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Current restrictions due to COVID-19

From 0001 hours, 15 February 2022 onwards

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. Only 1 visit per day per resident with a maximum of 2 visitors per visit.
3. No one under the age of 12 years old can visit the facility.
4. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
5. Residents who leave Villa Terenzio must comply with the public health directions and that includes wearing a mask.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card.
- Must wear a **surgical mask** above nose and below chin at all times.

CONDITIONS OF SOCIAL LEAVE (until further notice)

- We strongly advise against residents taking social leave at present.