

# VILLA TERENCE

Italian Aged Care Incorporated

30 April 2022

## Letter to relatives and visitors at Villa Terenzio:

*Update on 2019 novel Coronavirus (COVID-19)*

Dear all

We continue to have Staff contracting Covid-19 and we are tracing all staff movements if they have been infectious at the facility. We have also had a few residents' relatives visit while potentially infectious prior to producing a positive result. It is now more important with restrictions reducing in the Community to adhere to our restrictions in Residential Aged Care - please gel your hands regularly and complete Rats and check in process and most importantly keep your mask on at all times while at the facility above your nose and below your chin. Still disappointing to witness people not complying with this very simple expectation.

All residents are being re-tested today for PCR because of recent close contact cases. All of your loved one's remain Asymptomatic at this time although a few are in isolation as high risk. We continue to adhere to our outbreak management plan. I hope that the "Garden" visits are being enjoyed by all when it's not raining!

We invite you all as usual to our "Zoom" meeting on Monday at 1700hrs for a question and answer session. We will send out an invite on Monday 2<sup>nd</sup> May. We are aware Mother's day is coming up next Sunday. Please consider visiting instead of taking your Mother out, we will remain with the same protocol as Easter with a "4-hour rule" for returning residents. We are trying to get through this next very difficult period of time and to keep everyone safe and Covid-19 free. Thank you all again for the kind messages of support it is very much appreciated by all staff. Have a safe and happy weekend.

Yours Faithfully

Joy Halleron  
Chief Executive Officer

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## Current restrictions due to COVID-19

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***No Change***

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### **All Villa Terenzio – 2 visitor's per day**

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1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
  2. All visitors must complete on-site RATs test prior to entry daily.
  3. Limit of two visitors - 1 twice a day or 2 once a day.
  4. No one under the age of 12 years old can visit the facility.
  5. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
  6. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.
  7. Visitors who have now had Covid-19 need to show us their PCR result or a letter from a GP to be excluded from RATs testing for 12 weeks.
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### ***CONDITIONS OF ALL VISITING (until further notice)***

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Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card.
  - By 31<sup>st</sup> of May proof of 2022 Influenza Vaccination or exemption from GP
  - A Negative RATs test on entry and have no symptoms
  - Must wear a **surgical mask** above nose and below chin at all times
  - Must be respectful and non-threatening to any staff member
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### ***CONDITIONS OF SOCIAL LEAVE (until further notice)***

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We respectfully ask that you do not take your loved one home due to increasing community transmission. Please enjoy individual Garden visits.

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