

VILLA TERENCE

Italian Aged Care Incorporated

14 March 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all,

I would like to advise you all of the changes over the weekend and today at Villa Terenzio. We have now had all Negative PCR's returned for all residents on Casa Cabrini Level 2. We had on Saturday PM a Staff Member on ground Floor Casa Cabrini who tested negative at 1500hrs this day then prior to coming to work at 0700hrs on Sunday had a positive RATs test at home. This staff member has subsequently produced a Positive PCR. Yesterday all residents on CCG all had a PCR test – We are at this time awaiting those results. However, they all produced a negative RATs.

We have had our Infection Control Management team meeting today and we will advise you all by e-mail of our **visiting decision** as soon as we have all results.

We have many staff who are Close Contacts and a few who are Covid-19 positive but were not at work when infectious.

We hope to allow 1 visitor per day from tomorrow Tuesday 15th March. I have sent you all a Zoom invite for today at 1700hrs where Hardev Singh Residential Services Manager, Tina McPhail Clinical Nurse and I will be able to answer any questions.

Please note that we would benefit when you come back to visit that you bring the RATs tests that belong to your loved one for your personal testing – if you have not already done so please visit your local pharmacy and pick up the RATs tests available for their use

Please refrain from phoning if you can as we will advise you if we have any concerns and be reassured we are fully staffed. Thanks again for you all your support this means a great deal to all of us who care for your loved one at Villa Terenzio

Yours faithfully,

Joy Halleron Chief Executive Officer

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