



VILLA TERENCEZIO

Italian Aged Care Incorporated



Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all

Please note the following we now have

- 12 residents positive- we did have 14 but 2 had positive RATs but Negative PCR. Ground Floor Casa Cabrini – 3 residents, Level 2 Casa Cabrini – 3 residents, House C 1 resident, House D – 4 residents and Nursing Home -1 resident. We have 1 resident who is in hospital and the rest are symptomatic but are doing well. We also have 4 staff members positive.
- **We have changed with immediate effect to 1 visitor per resident per day from 1300hrs today.**

We would also like to advise you **all that all Residents Christmas parties on the 13th, 14th and 15th of December are now cancelled.** This is following a review of advice from the Chief Clinical Advisor from the Australian Government Aged Care Quality and Safety Commission.

We are so sorry that we have to cancel these events and all bus trips and Chapel services. We are of the belief that if we act now then we may be able to increase visitation over the Christmas period.


The residents that are diagnosed with Covid-19 must remain isolated in their rooms for a 7 day period. We cannot allow them to put masks on and walk about and transfer this highly virulent strain to other vulnerable residents. If your loved one is diagnosed and you are not happy that they have to remain isolated you can take your loved one home if you desire.

I am sure you all appreciate that we can only guide and encourage our residents living with a cognitive impairment to remain in their room and we cannot force anyone to isolate with this condition. We are doing our very best to maintain staffing and we are receiving extra support over the coming days from government Covid support staff externally

Please avoid visiting if possible or keep your visits minimal at this stage.

Thank you for your support very much appreciated. Zoom meeting 1700hrs today – thanks

Joy Halleron CEO

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VILLA TERENCE

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Current restrictions due to COVID-19

From Thursday 1st December 2022

All area's – 1 Visitor per day

1. We would appreciate if you could minimize visits at this time
2. All area's visit in Residents bedrooms only.
3. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
4. All visitors must complete **every day a RAT's test on entry**
5. Limit of one visitor per day for all area's
6. Visitors to remain isolated from other residents and families.
7. Residents who leave Villa Terenzio do not complete a RATs on return only tested if symptomatic


CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have no signs and symptoms of Covid-19
- Have a Temperature no higher than 37.5
- A Negative RATs test every day or every visit
- Must wear a surgical mask above nose and below chin at all times

CONDITIONS OF SOCIAL LEAVE (until further notice)

Residents can still leave to go on Social leave even overnight.

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