

VILLA TERENCE

Italian Aged Care Incorporated

2nd June 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all

We now have five active residents with Covid-19 in Casa Cabrini level-1. The resident's in house A and in Casa Cabrini ground floor are both now recovered and are now out of Isolation. We now have 9 residents recovered.

We have another 3 staff who have tested positive this morning including myself! I will continue to work at home to support my team. Clinipath is coming to PCR test the whole facility tomorrow, hence all restrictions will remain the same for Casa Cabrini Ground until the next round of testing. We will review all outcomes on Tuesday 7th June as we will have a much better idea of where we are and what situation we are in at this time.

I was informed today that unfortunately some relatives who have visited have not adhered to our "Partner in Care" support when they have visited at Meal times. Please realise we are not trying to punish anyone by not allowing them to visit this is just not the case. We are adhering to government directions by allowing this essential visitor process to occur during an "outbreak" so we ask that you also adhere to our guidance. Also please once again a reminder NOT to visit anyone else this is putting everyone at risk. To all the relatives that are doing the right thing and supporting us heartfelt gratitude to you all.

Ultimately Villa Terenzio still remains closed to all visitors apart from if you are attending as an Essential Visitor for the following reasons

- Partner in care – a person who has a close and continuing relationship with the care recipient and provides aspects of regular routine care and companionship (meal time support & hands on care support)
- Named visitor for Companionship (emotional Support - not daily)
- Palliative Care support

We ask that these visits are for no longer than an hour please. Zoom meeting Tuesday at 1700hrs - Have a lovely WA day - Divertiti !

Yours faithfully, **Joy Halleron Chief Executive Officer**

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Current restrictions due to COVID-19

From 2nd June 2022

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. **All of Villa Terenzio will remain Closed to all visitors.**
3. **Only "Partners in Care" can visit this is 1 person for up to 1 hour daily to assist with Mealtimes or personal care**
4. All visitors must complete on-site RATs test prior to entry daily.
5. No one under the age of 12 years old can visit the facility.
6. Please note visiting is only for a maximum period of 1 hour.
7. **Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.**
8. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.
9. You must wear full PPE to attend to assist your loved one in Casa Cabrini
10. Please sign out and leave out the back of Casa Cabrini

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card
- A Negative RATs test and have no symptoms
- Must wear a **surgical mask** above nose and below chin at all times
- Evidence of new 2022 Flu vaccine or relevant exemption
- Must be respectful and non-threatening to any staff member

CONDITIONS OF SOCIAL LEAVE (until further notice)

Any resident who leaves the facility for more than 2 hrs must isolate on return and complete a PCR test. Residents will have to isolate until negative result is received.

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*Providing an excellent standard of care within a cultural and spiritual community through integrity,
acknowledgement, compassion and commitment.*