

VILLA TERENCE

Italian Aged Care Incorporated

2nd October 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all

An up-date on some changes from tomorrow the 3rd of October 2022. RATs testing for all visitors is to be reduced from daily to once every 3 days. If you attend once or twice a week then you will continue to RATs test every visit. However if you visit daily then you only need to RATs test every 3 days. At this time this is the only change.

We will monitor changes in the local community following the announcement that from October 14th Australians who test positive will no longer be forced to isolate. Our Staff will still be required to isolate as usual to protect our residents. Covid-19 is still in our local community and Local Aged Care Facilities are still having outbreaks hence we must remain vigilant.

You will still be required to wear a mask at all times and adhere to the following:

- Visit in all area's apart from the Dining rooms
- Respect Social distancing and remain isolated from other residents while you are visiting your loved one
- Only visit one resident at a time and do not enter any other residents room

Thank you for respecting our staff and for being so very patient when visiting. Hopefully with the changes to the RATs testing you will not have such a wait when coming to visit. Remember if anything changes we will advise you all and arrange a Zoom meeting to confirm up-dates. We hope you can all enjoy garden visits and take advantage of this beautiful weather.

Yours faithfully,

Joy Halleron Chief Executive Officer

VILLA TERENCE

Italian Aged Care Incorporated

Current restrictions due to COVID-19

From Monday 3rd October 2022

All Villa Terenzio – 2 visitor's per day

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. All visitors must complete **every 3 days** a RATs test prior to entry.
3. Limit of two visitors - 1 twice a day or 2 once a day.
4. If Husband and wife both can have 2 visitors per day at separate times
5. Under 12's can visit - over 5 months Flu vaccination and over 5 years 2 x Covid -19 vaccination or evidence of exemption
6. Visitors to remain isolated from other residents and families. Visit in bedroom, lounges or garden area but not dining room please.
7. Visitors must not remove their masks at any time.
8. Residents who leave Villa Terenzio must comply with our return directive.
9. Remember we are a **Non-smoking site** including the Car Park and Gardens.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 & Current Flu vaccination or medical exemption. Evidence required with photo ID or Medicare Card
- A Negative RATs test and have no symptoms
- Must wear a surgical mask above nose and below chin at all times
- Refrain from harassing or demonstrating any form of aggression towards staff

CONDITIONS OF SOCIAL LEAVE (until further notice)

Residents can leave go on Social leave even overnight. Will not be isolated but will have a RATs test completed 24hrs after returning.
