

VILLA TERENCE

Italian Aged Care Incorporated

6th May 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all

We have just been informed tonight that we are back in an “outbreak” situation with a further 8 staff becoming Positive for Covid-19 in the last 7 days. There was no risk to the resident’s as staff were all wearing PPE. However all residents are to be PCR tested tomorrow by Clinipath.

Visitors remain at 2 visitors per day and will be for the foreseeable future, this is as per government directions (NO 11). We understand that this Sunday 8th of May is Mother’s Day and we wish all the Mothers at Villa Terenzio a lovely and happy day. On this day only we are increasing the social leave for up to 4 hours without needing to isolate but residents will need a RAT test the next day.

If a resident is out for more than 4 hours they will need to isolate and have a RAT test on return then have a PCR test the next day and will stay in isolation until the PCR results are received.

Next Zoom meeting is 1700hrs on Monday 9th May – we hope you can join us. We will send you an invite on Monday morning.

A gentle reminder that all Influenza vaccinations need to be completed by the 31st of May or a copy of your exemption presented to the team at the front desk - thank you very much. Hope you all have lovely weekend and stay safe.

Yours faithfully,

Joy Halleron
Chief Executive Officer

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Providing an excellent standard of care within a cultural and spiritual community through integrity, acknowledgement, compassion and commitment.

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Current restrictions due to COVID-19

On- Going

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. All visitors must complete on-site RATs test prior to entry daily.
3. Limit of two visitors - 1 twice a day or 2 once a day.
4. No one under the age of 12 years old can visit the facility.
5. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
6. Or organise your garden visit with the RN's.
7. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.
8. Relatives must leave by proper entry and exit doors.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card.
- A Negative RATs test and have no symptoms
- Must wear a **surgical mask** above nose and below chin at all times.
- Must be respectful and non-threatening to any staff member

CONDITIONS OF SOCIAL LEAVE (until further notice)

We respectfully ask that you adhere to all infection control principles if you take your loved one home for Social Leave.