

VILLA TERENCE

Italian Aged Care Incorporated

11th April 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all – **Buona Pasqua**

We are still an “outbreak” facility with another 2 Staff becoming Positive for Covid-19. Also we had a visitor who also advised us they became positive 2 days after visiting. All residents are to be tested tomorrow once again.

We are going to increase to **2 visitors per resident per day from 0001hrs tomorrow Tuesday 12th of April**. This is in line with the Visitors to Residential Aged Care Facilities Directions (NO 11). The rationale for increasing tomorrow is to give the residents that extra visitor over the Easter Timeframe. We are respectfully hoping that if Visitation is increased this will inhibit you taking your loved one’s home at this still very vulnerable time. So for the following days **until Tuesday 19th April** we would ask that you consider not taking your loved one home or to the Park or outside the chapel.

If your do decide to take your loved one out then we have decided on the following as to try to prevent the introduction and spread of Covid-19 at Villa Terenzio:

- **If you take them out for a drive in the Car then maximum period would be an hour and both yourself and your loved one will have to wear a surgical mask at all times in the car.**
- **If you take them home and it is for less than 2hrs then all residents will be RATs tested and must isolate for 48hrs.**
- **If you take them for more than 2hrs then all residents will be RATs Tested and must isolate for 72hrs.**

We would like you to consider that this is a crucial time and this will be a test of our processes. Admin Staff who deserve this break will have to return to work if we have a resident outbreak over this time period. It is testament to their dedication that they will return to work to support the residents when many of them have not had a break in a long time.

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Residents will be having many activities during this 4 day period and we have a full lifestyle programme planned. As well as activities we have the Easter Bunny visiting the facility, residents will be having Hot Cross buns. Easter eggs will be presented to everyone and special services at the Chapel for those who wish to attend. Also on Easter Sunday we have a special lunch being cooked for all our residents to enjoy. There will be extra sensory activities and walking groups and crafting. We will take extra pictures for everyone to see and will up-load some on our Villa Terenzio Facebook page. If you require to see all our photos please e-mail Karen at karens@iaci.com.au or Lucy at lucy.mwangi@iaci.com.au

Also please now note that all visitors to Villa Terenzio must be vaccinated for this Year's Influenza vaccine by the 31st of May 2022. Please advise our front of House staff when you have completed this or demonstrate your GP letter stating your exemption to having this vaccination. Residents will be having their vaccination by our GP's Nurse Practitioners in the coming weeks. Also all residents will be offered the Covid 4th "booster" winter vaccine in the coming month as they become eligible 4 months after their 3rd vaccine. We will be sending you the new consent form for this to be administered soon as it is available to us.

The Board, Management and all the staff at Villa Terenzio wish you and all your families and friends a very Happy Easter. We hope that we can all celebrate at some point together in the very near future. A meeting for all residents relatives to attend and enjoy some afternoon tea together instead of on Zoom. Next Zoom meeting is 1700hrs on Tuesday 19th April.

Thank you all to everyone who joins in on Zoom and for all the questions and for the lovely comments for our staff. We are working long hours and have little down time and the small positive comments makes it all worthwhile.

Buona Pasqua a tutti

Yours faithfully,

Joy Halleron
Chief Executive Officer

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Current restrictions due to COVID-19

From 0001 hours, 11 April 2022 onwards

All Villa Terenzio – 2 visitor's per day

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. All visitors must complete on-site RATs test prior to entry daily.
3. Limit of two visitors - 1 twice a day or 2 once a day.
4. No one under the age of 12 years old can visit the facility.
5. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
6. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.
7. Relatives must leave by proper entry and exit doors.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card.
- A Negative RATs test and have no symptoms
- Must wear a **surgical mask** above nose and below chin at all times.
- Must be respectful and non-threatening to any staff member

CONDITIONS OF SOCIAL LEAVE (until further notice)

We respectfully ask that you do not take your loved one home over this festive period. We also ask that you do not breach our policy by inviting extra family members to meet your loved one at the park or outside the chapel.
