

VILLA TERENCE

Italian Aged Care Incorporated

14th April 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all – **Buona Pasqua**

We are still an “outbreak” facility with another 3 Staff becoming Positive for Covid-19. However based on our States new guidelines that commenced today the following changes have commenced from this time.

- Any resident who goes out if **more than 4 hrs** then they will be RATs tested on Entry, Then have PCR test the same day and will only isolate until we have the result. If Negative then can mix as usual.
- Any resident who goes out for **less than 4 hrs** will RATs test on return to facility and wear Mask only for first 24hrs - Second RATs at 48hrs.

We are aware this is a late change but we are following best advice at this time. If you have any questions please phone the RN in your loved ones area for confirmation.

Happy Easter to all

Buona Pasqua a tutti

Yours faithfully,

Joy Halleron
Chief Executive Officer

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Current restrictions due to COVID-19

From 1500 hours, 14th April 2022 onwards

All Villa Terenzio – 2 visitor's per day

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. All visitors must complete on-site RATs test prior to entry daily.
3. Limit of two visitors - 1 twice a day or 2 once a day.
4. No one under the age of 12 years old can visit the facility.
5. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
6. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.
7. Relatives must leave by proper entry and exit doors.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card.
- A Negative RATs test and have no symptoms
- Must wear a **surgical mask** above nose and below chin at all times.
- Must be respectful and non-threatening to any staff member

CONDITIONS OF SOCIAL LEAVE (until further notice)

We respectfully ask that you do not take your loved one home over this festive period. However please follow new directive on 14th April if you do.