

VILLA TERENCE

Italian Aged Care Incorporated

19 April 2022

Letter to relatives and visitors at Villa Terenzio:

Update on 2019 novel Coronavirus (COVID-19)

Dear all

We have been advised by the Department of Health today that we are still in an “outbreak” situation here at Villa Terenzio. We have 5 staff tested positive in last 3 days for Covid-19. Staff tested positive worked in all the areas. However, no residents or staff were deemed close contact as the staff were wearing appropriate PPE when they were working. All residents were PCR tested yesterday and results came back negative. Next round of resident PCR testing will be completed on Thursday 21/04/2022.

We are commencing “Garden” visits for our residents. If you would like to have a “Garden” visit with your loved one then please advise the RN or phone reception in advance who will ensure the nearest Courtyard to where they reside is secured for your visit for up to 1 hour. This would not be achievable every visit due to limited space being shared between residents.

Please note the following changes:

- Less than 2 hours residents only complete a RATS test on return to facility
- Over 2 hours Resident to isolate and PCR to be completed after 24 hours and to wait on result prior to leaving room

This process is in relation to residents being taken out of the facility for any visits outside. Thank you all again for your support and for all your kind words in relation to our staff - they appreciate this feedback very much

Yours Faithfully

Joy Halleron
Chief Executive Officer

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Current restrictions due to COVID-19

From 0001hrs , 20th April 2022 onwards

All Villa Terenzio – 2 visitor's per day

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
 2. All visitors must complete on-site RATs test prior to entry daily.
 3. Limit of two visitors - 1 twice a day or 2 once a day.
 4. No one under the age of 12 years old can visit the facility.
 5. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
 6. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.
 7. Visitors who have now had Covid-19 need to show us their PCR result or a letter from a GP to be excluded from RATs testing for 12 weeks.
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CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card.
 - By 31st of May proof of 2022 Influenza Vaccination or exemption from GP
 - A Negative RATs test on entry and have no symptoms
 - Must wear a **surgical mask** above nose and below chin at all times
 - Must be respectful and non-threatening to any staff member
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CONDITIONS OF SOCIAL LEAVE (until further notice)

We respectfully ask that you do not take your loved one home due to increasing community transmission.

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