

VILLA TERENCE

Italian Aged Care Incorporated

21st March 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all,

An up-date on our current situation today - We have had nearly all of the PCR results back from the Department of Health testing and so far they are all negative, however we still have a few to return. As with their testing protocol all residents must be tested again within 72hrs hence all residents will be re-tested tomorrow.

We are of the belief we should have all those results back by Thursday 24th March. We have scheduled our next Management meeting for Thursday afternoon and will schedule another Zoom meeting for 1700hrs this day. We will remain at our Current visitor restrictions until Thursday.

We also have some good feedback over the weekend with no further staff becoming infected. We do believe that the N95 Masks and goggles are making a difference as well as reduced numbers of visitors. We also had some staff who have been diagnosed with Covid-19 returning to work as they no longer have symptoms.

A reminder to you all that if you have been diagnosed with Covid-19 and you have recovered then you will not need to complete a RATs test to enter the facility. The issue we are working with at this time is how are we going to receive the proof that you have been positive. I and other CEO's have asked for this advice to be provided to us by the Department of Health and we are waiting on confirmation on this.

We will be on Zoom at 5.00pm tonight - we hope you can join us for a question and answer session. Once again thanks for your patience with our Masks and the hearing issues. Thanks for being kind to us all and for all your kind wishes to the staff.

Yours faithfully,

Joy Halleron Chief Executive Officer

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Current restrictions due to COVID-19

From 0001 hours, 16 March 2022 onwards

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. All visitors must complete on-site RATs test prior to entry daily.
3. Limit of one visitor per resident per day.
4. No one under the age of 12years old can visit the facility.
5. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
6. Residents who leave Villa Terenzio must comply with the public health directions and that includes wearing a surgical mask

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card.
- A Negative RATs test.
- Must wear a **surgical mask** above nose and below chin at all times.

CONDITIONS OF SOCIAL LEAVE (until further notice)

We strongly advise against residents taking social leave at present.