

VILLA TERENCE

Italian Aged Care Incorporated

23rd May 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all

We are remaining closed only to Casa Cabrini Level 1 till we have all PCR Results back on Thursday 26th after all residents are tested again on Wednesday. From tomorrow morning the rest of the residents will be able to have 1 visitor per day for a maximum of one hour. As discussed on Zoom this evening if you need to stay slightly longer to assist with meals then this is entirely acceptable.

We only have the 2 resident's positive on level 1 Casa Cabrini and both of these residents remain symptomatic but are not too unwell and are both better this evening. Staff are being extremely supportive and are more than happy to help with all care and support.

Please remember that we have Ipads and our team are more than happy to do a Facetime session with your loved ones on level 1 at this time. We will be having a meeting on Thursday afternoon as soon as we get all results and will advise you all by ZOOM meeting at 1700hrs of the new up-dates. As usual if we have any up-dates prior to Thursday we will be in touch by e-mail or by phone if it's an individual concern.

Tina McPhail our Clinical Nurse Manager and Infection Control Lead would just like to remind everyone that she is happy to do a Donning and Doffing training session with anyone who would like to learn this process now. If we have a further outbreak you will need to know how to Don and doff to come in and be a "partner in care".

Please remember to complete your Covid-19 Vaccination Booster consent form and return to reception@iaci.com.au as soon as possible.

Yours faithfully,

Joy Halleron
Chief Executive Officer

VILLA TERENCE

Italian Aged Care Incorporated

Current restrictions due to COVID-19

From 24th May 2022

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. All visitors must complete on-site RATs test prior to entry daily.
- 3. Limit of 1 visitor once per day.**
4. No one under the age of 12 years old can visit the facility.
5. Please note visiting is only for a maximum period of 1 hour.
6. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
7. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card
- A Negative RATs test and have no symptoms
- Must wear a **surgical mask** above nose and below chin at all times
- From 31st May evidence of Flu vaccine or relevant exemption
- Must be respectful and non-threatening to any staff member

CONDITIONS OF SOCIAL LEAVE (until further notice)

Any resident who leaves the facility for more than 2 hrs must isolate on return and complete a PCR test. Residents will have to isolate until negative result is received. We strongly discourage any social leave at this time.