



VILLA TERENCEZIO

Italian Aged Care Incorporated



Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all

Due to recent changes in mandatory legislative requirements in the Residential Aged Care Setting I would like to up-date you all on some changes that will be occurring at Villa Terenzio.

- From 24th November till 1st December the front of house support desk will only be manned by our staff from 10-4pm.
- Then From December 1st onwards there will be no further support person at this desk.

The expectation is that you will respectfully adhere to our visitation guidelines which will remain in place. You will still be expected to complete the following on entry to Villa Terenzio.


- Take your temperature and document this in the sign in book
- Complete a RATs test on entry every 72hrs (3-days)
- Wear a surgical Mask from the time of entering

RATs tests will be available for your use and if it is positive then you must leave the facility immediately. We are very grateful for your support as this process is now a part of most of our lives we can now self-manage our entry practices.


The main receptionist will be able to guide you if you have any concerns while entering or leaving Monday –Friday during visiting hours. We would like to reassure you all that Lina, Dorina and Aiden who have mostly worked at this front area are remaining with us. Dorina will be working in her Capacity as an extremely proficient Medication Competent Carer, Lina will be with us on main reception 2 days per week and Aiden will be supporting us in the lifestyle team where the residents will be happy he is back.

Thank you all for supporting this and for adhering to all changes in the last 2 years. We will be continually reviewing our response to changes in the Community and will adjust visitation rights accordingly.

Joy Halleron CEO

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 www.iaci.com.au



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Current restrictions due to COVID-19

From Thursday 24th November 2022

All area's – 2 visitor's per day

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
 2. All visitors must complete **every 3 days** a RATs test prior to entry.
 3. Limit of two visitors - 1 twice a day or 2 once a day for all area's
 4. If Husband and wife both can have 2 visitors per day at separate times
 5. Visitors to remain isolated from other residents and families. Visit in bedroom, lounges or garden area but not dining room please.
 6. Residents who leave Villa Terenzio do not complete a RATs on return only tested if symptomatic
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CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:


- Have no signs and symptoms of Covid-19
 - A Negative RATs test every 72hrs
 - Must wear a surgical mask above nose and below chin at all times
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CONDITIONS OF SOCIAL LEAVE (until further notice)

Residents can leave to go on Social leave even overnight.

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