

VILLA TERENCE

Italian Aged Care Incorporated

24th October 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all

Just an up-date on our current Covid-19 "outbreak". At the weekend we had another resident become positive and then another further resident today. One resident came out of Isolation today so we still have 4 residents with a positive diagnosis. All of these residents reside in Casa Cabrini Ground Floor. We also now have one positive Staff member. We will not be making any further changes to visiting at this stage.

- One visitor per day for all residents in Casa Cabrini Ground Floor and all visitors to wear PPE or N95 mask as requested.
- Two visitors elsewhere and surgical masks to be worn

A reminder to everyone - please do not visit if you have any Signs or Symptoms of Covid-19. Our residents remain extremely vulnerable and we must try to protect them at all times. A few residents have some symptoms but have all been commenced on Anti-viral medication with their Next of Kin's permission.

There is no changes to our RATs testing for visitors - If you attend once or twice a week then you will continue to RATs test every visit. However if you visit daily then you only need to RATs test every 3 days. Thanks for adhering to this.

We will continue to monitor changes at Villa Terenzio and we predict in the coming days that Covid-19 cases will increase. We hope to isolate the virus to the Ground Floor so please remain vigilant and use hand gel on entering and leaving the area you are visiting please. If we have an announcement we will send you a Zoom meeting invite. Thanks again to everyone for understanding and for being so supportive.

Yours faithfully,

Joy Halleron

Chief Executive Officer

VILLA TERENCE

Italian Aged Care Incorporated

Current restrictions due to COVID-19

From Monday 24th October 2022

Ground Floor Casa Cabrini 1 Visitor. All Other area's – 2 visitor's per day

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. All visitors must complete **every 3 days** a RATs test prior to entry.
3. Limit of one visitor per day for Casa Cabrini Ground floor
4. Limit of two visitors - 1 twice a day or 2 once a day for all area's
5. If Husband and wife both can have 2 visitors per day at separate times
6. Under 12's can visit - over 5 months Flu vaccination and over 5 years 2 x Covid -19 vaccination or evidence of exemption
7. Visitors to remain isolated from other residents and families. Visit in bedroom, lounges or garden area but not dining room please.
8. Visitors Casa Cabrini Ground to stay in Residents room or Garden area isolated if no Diagnosis of Covid-19 – Please follow RN advice.
9. Residents who leave Villa Terenzio must comply with our return directive.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 & Current Flu vaccination or medical exemption. Evidence required with photo ID or Medicare Card
- A Negative RATs test every 72hrs and have covid-19 signs or symptoms
- Must wear a surgical mask above nose and below chin at all times

CONDITIONS OF SOCIAL LEAVE (until further notice)

Residents can leave go on Social leave even overnight. Will not be isolated but will have a RATs test completed 24hrs after returning.