

# VILLA TERENCE

Italian Aged Care Incorporated

25th May 2022

## Letter to relatives, visitors and residents at Villa Terenzio:

*Update on operations due to 2019 novel Coronavirus (COVID-19)*

Dear all

I need to advise you all of some up-dated information. We have now 3 residents on Level 1 Casa Cabrini with a diagnosis of Covid-19 and 1 resident in House A. Both these areas remain closed until further notice. All residents have been retested by PCR this morning in these 2 area's only. We hope to have these results back tomorrow morning. All residents affected are symptomatic but are doing really well and remain isolated. We do have another resident on ground floor Casa Cabrini with symptoms but has a negative RATs but we have isolated this person also as precaution. All individual family members are aware of the situation and are very supportive.

All other areas of Villa Terenzio remain open to 1 visitor only once per day as per previous advice. We would still ask the following of you all please - that you remain visiting for 1 hour maximum (unless supporting with meals) and that please we ask that you do not take your loved one's out to the park or outside on any Social visits at this time.

We have another issue today where a resident family took our resident to the park yesterday where other family members were waiting. We have now been advised that one of these family members is now positive today. This has resulted in our resident now being isolated in their room because they are now a Close Contact. This family has put all the residents in this area at risk now. We cannot stop you from breaching our instructions we can just ask you to be supportive and understanding of how your decisions will potentially impact other residents and my Staff. We have a scheduled Zoom Meeting tomorrow Thursday 26<sup>th</sup> at 1700hrs. Please remember to send your Covid-19 Booster consent form to reception and that from also from Tuesday you must have your new 2022 Flu Vaccine evidence or valid exemption to enter Villa Terenzio

Yours faithfully,

**Joy Halleron Chief Executive Officer**

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*Providing an excellent standard of care within a cultural and spiritual community through integrity, acknowledgement, compassion and commitment.*

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## Current restrictions due to COVID-19

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**From 25<sup>th</sup> May 2022**

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1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. **Level 1 Casa Cabrini and House A remain Closed to all Visitors**
3. **Limit of 1 visitor once per day in all other area's**
4. All visitors must complete on-site RATs test prior to entry daily.
5. No one under the age of 12 years old can visit the facility.
6. Please note visiting is only for a maximum period of 1 hour.
7. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
8. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.

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### ***CONDITIONS OF ALL VISITING (until further notice)***

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Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card
- A Negative RATs test and have no symptoms
- Must wear a **surgical mask** above nose and below chin at all times
- From 31<sup>st</sup> May evidence of Flu vaccine or relevant exemption
- Must be respectful and non-threatening to any staff member

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### ***CONDITIONS OF SOCIAL LEAVE (until further notice)***

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Any resident who leaves the facility for more than 2 hrs must isolate on return and complete a PCR test. Residents will have to isolate until negative result is received.

**We strongly discourage any social leave at this time – this includes outside the Chapel and Park area.**

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