

VILLA TERENCE

Italian Aged Care Incorporated

27th June 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all

Today we have been declared by the Department of Health as no longer in "outbreak". We now have had no new positive resident cases since 17th of June. Today we had one staff member who tested positive.

From 0001hrs tomorrow the 28th we will return to the following:

- **A new Limit of two visitors - 1 twice a day or 2 once a day.**

Residents with no signs or symptoms can also leave the facility on Social leave with the following return obligations:

- That if under 2 hours RATs test the following day
- That if more than 2 hours remain isolated with PCR test and Isolation till results are negative
- Residents who have had Covid-19 will have no Social Restrictions from day 1 of diagnosis for 12 weeks

We are very appreciative of all of our resident's relatives who have followed all our rules and put up with so many changes throughout this recent long outbreak at Villa Terenzio. All of the kind words of support and encouragement has truly helped all of our staff cope and assisted in giving them the feeling of reward for doing the best for the care of your loved ones. We will continue at this time with our weekly Zoom meeting with the next one being on **Monday 4th July @ 1700hrs.** If there is any changes to our Covid Status we will e-mail out an emergency meeting invite prior to this time. Thank you everyone.

Yours faithfully,



Joy Halleron

Chief Executive Officer

VILLA TERENCE

Italian Aged Care Incorporated

Current restrictions due to COVID-19

ALL VILLA TERENCE 2 VISITORS PER DAY

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. All visitors must complete on-site RATs test prior to entry daily.
3. No one under the age of 12 years old can visit the facility.
4. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
5. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.
6. You can pre-arrange a garden visit with your RN if you phone in advance.
7. Any Resident who has had Covid-19 within the last 12 weeks can go on Social Leave without Completing a RATS or PCR on return to the facility.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on Medicare app or paper evidence with photo ID or Medicare Card.
- A Negative RATs test and have no symptoms or evidence of having Covid-19 in the previous 12 weeks.
- Must wear a **surgical mask** above nose and below chin at all times.
- Evidence of new 2022 Flu vaccine or relevant exemption.
- Always to be respectful to our Staff and patient

CONDITIONS OF SOCIAL LEAVE (until further notice)

Residents who are have had Covid-19 and recovered can go on Social leave. All other residents must adhere to return restrictions.