

# VILLA TERENCE

Italian Aged Care Incorporated

30<sup>th</sup> May 2022

## Letter to relatives, visitors and residents at Villa Terenzio:

*Update on operations due to 2019 novel Coronavirus (COVID-19)*

Dear all

Villa Terenzio still remains closed to all visitors apart from if you are attending as an Essential Visitor for the following reasons

- Partner in care – a person who has a close and continuing relationship with the care recipient and provides aspects of regular routine care and companionship (meal time support & hands on care support)
- Named visitor for Companionship (emotional Support - not daily)
- Palliative Care support

We ask that these visits are for no longer than an hour please. Companionship is important but we would ask at this time if you could refrain from visiting daily. We can arrange FaceTime visits and phone calls at this time.

Our up-date today on Cases of Covid-19:

- ❖ 6 residents on Level 1 Casa Cabrini Positive - 2 residents have full recovered and 2 more have become positive since Friday
- ❖ 1 resident on Ground Floor Casa Cabrini still Positive
- ❖ 1 resident in House A to come out of Isolation tomorrow

All residents are doing really well most had high temperatures that resolve quickly and some still have a cough. All will be PCR re-tested in these areas only tomorrow. When visiting Casa Cabrini you need to ensure when you are leaving that you Donn your PPE appropriately. Please remember now to sign out outside that area and leave through the rear entrance and not to return via front reception. We are officially in Lockdown and Closed until Thursday the 2<sup>nd</sup> of June 2022. We will have a Zoom meeting at 1700hrs on Thursday. Thank you all again for all your support - it means so much to us all at this difficult challenging time

Yours faithfully,

**Joy Halleron Chief Executive Officer**

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33 Kent Road, Marangaroo WA 6064 | P: (08) 9247 0888 | F: (08) 9247 0838 | W: [www.iaci.com.au](http://www.iaci.com.au)

*Providing an excellent standard of care within a cultural and spiritual community through integrity, acknowledgement, compassion and commitment.*

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## Current restrictions due to COVID-19

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**From 25<sup>th</sup> May 2022**

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1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. **All of Villa Terenzio will remain Closed to all visitors.**
3. **Only "Partners in Care" can visit this is 1 person for up to 1 hour daily to assist with Mealtimes or personal care**
4. All visitors must complete on-site RATs test prior to entry daily.
5. No one under the age of 12 years old can visit the facility.
6. Please note visiting is only for a maximum period of 1 hour.
7. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
8. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times.
9. You must wear full PPE to attend to assist your loved one in Casa Cabrini

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### ***CONDITIONS OF ALL VISITING (until further notice)***

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Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card
- A Negative RATs test and have no symptoms
- Must wear a **surgical mask** above nose and below chin at all times
- From 31<sup>st</sup> May evidence of Flu vaccine or relevant exemption
- Must be respectful and non-threatening to any staff member

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### ***CONDITIONS OF SOCIAL LEAVE (until further notice)***

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Any resident who leaves the facility for more than 2 hrs must isolate on return and complete a PCR test. Residents will have to isolate until negative result is received.

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