

VILLA TERENCE

Italian Aged Care Incorporated

31st March 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all,

Just to advise you all that we have now been declared an “Outbreak” facility from this afternoon. This is related to over 5 staff in the last 7 days becoming positive to the Covid-19 virus. Also we have numerous staff who are deemed Close Contacts of positive cases. A number of our Admin and Management team are either positive or close contacts and are working from home. All residents are being re-tested today by Clinipath who are at the facility at this time supporting us. All results from earlier this week were negative and at this time all residents are Asymptomatic.

However, we must reduce our visitation to **1 visitor per day per resident** until we are advised that we are no longer an Outbreak facility. We will respect that if 2 visitors attend this evening we won't turn anyone away. We will commence new visitation from **0001hrs Friday 1st April 2022**. Please note this is for all areas of Villa Terenzio.

A gentle reminder that all visitors RATs tests must be completed in our reception area and that Surgical Masks must be worn above the nose and below the chin at all times. Also to advise you all that the new 2022 Influenza vaccine is now available and that we expect that by the beginning of May to be mandatory for entry into Residential Aged Care - If you are vaccinated please bring proof when you visit. **Reminder Zoom Today at 1700hrs invite has been sent.**

Yours faithfully,

Joy Halleron
Chief Executive Officer

VILLA TERENCE

Italian Aged Care Incorporated

Current restrictions due to COVID-19

From 0001 hours, 1st April 2022 onwards

All Villa Terenzio – 1 visitor per day

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
 2. All visitors must complete on-site RATs test prior to entry daily.
 3. Limit of one visitor per resident per day.
 4. No one under the age of 12years old can visit the facility.
 5. Visitors must only sit in the Residents room for their entire visit and can only visit one resident per visit.
 6. Residents who leave Villa Terenzio must comply with the public health directions and that includes wearing a surgical mask
 7. Relatives must leave by proper entry and exit doors and not VIA Staff room.
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CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 vaccination or medical exemption. Proof on ServiceWA app or paper evidence with photo ID or Medicare Card.
 - A Negative RATs test.
 - Must wear a **surgical mask** above nose and below chin at all times.
 - Must be respectful and non-threatening to any staff member
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CONDITIONS OF SOCIAL LEAVE (until further notice)

We strongly advise any resident going out from our facility due to high Community transmission. We also ask that visitation times are kept to a minimal time if possible.

33 Kent Road, Marangaroo WA 6064 | P: (08) 9247 0888 | F: (08) 9247 0838 | W: www.iaci.com.au

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