

VILLA TERENCE

Italian Aged Care Incorporated

8th August 2022

Letter to relatives, visitors and residents at Villa Terenzio:

Update on operations due to 2019 novel Coronavirus (COVID-19)

Dear all

I am really happy to advise that we have not had any positive Covid-19 cases since the 29th of July which is over 10 full days. Our preventative measures still remain in place which at this stage is working. Today we commenced our next stage of "Normality" which is we allowed under 12 year olds to visit. It was really nice to hear some young kids walking down the corridor to visit their Great Grandparents today. We will be monitoring our residents for symptoms and if anything changes we will advise you straight away via e-mail, phone call or we will arrange an emergency Zoom meeting.

Please remember that all visits must still take place in your loved ones' bedroom or in the gardens. If you are visiting in the garden or under a pergola area remember to sit Isolated from other residents with your family member. It is so important to not visit if you have any signs or symptoms and to wear your mask at all times even in the car park. We must adhere to 2 visitors per day as per Government guidelines – this is not negotiable at any time other than end of life support.

Children over 6 months must have Influenza vaccination to visit. Children over 5 years must have 2 x Covid-19 vaccinations to visit. All children who visit must also complete a RATs test on entry. Please remember we are a non-smoking site.

One other change to note is that we will now move to the following for Social Leave:

- Under 4 hrs RATs test 24hrs after returning from visit
- Over 4hrs Isolate in Room and PCR test after 24hrs

Thanks all for all your support and for adhering to all processes.

Yours faithfully,

Joy Halleron
Chief Executive Officer

VILLA TERENCE

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Current restrictions due to COVID-19

From Monday 8th August 2022

All Villa Terenzio – 2 visitor's per day

1. All visiting takes place between the hours of 0900-1700hrs. Outside these times are only permitted by appointment and prior arrangement.
2. All visitors must complete on-site RATs test prior to entry daily.
3. Limit of two visitors - 1 twice a day or 2 once a day.
4. Under 12's can visit - over 5 months Flu vaccination and over 5 years 2 x Covid -19 vaccination or evidence of exemption
5. Visitors must remain in resident's room while visiting inside the facility or in the Garden or under pergola. Must be isolated from other residents.
6. Visitors must not remove their masks at any time.
7. Residents who leave Villa Terenzio must comply with our return directive and wear a surgical Mask at all times on return. Please note change on page 1.

CONDITIONS OF ALL VISITING (until further notice)

Visitors will only be able to enter our premises if they:

- Have evidence of Double Covid-19 & Current Flu vaccination or medical exemption. Evidence required with photo ID or Medicare Card
- A Negative RATs test and have no symptoms
- Must wear a surgical mask above nose and below chin at all times
- Refrain from harassing or demonstrating any form of aggression towards staff

CONDITIONS OF SOCIAL LEAVE (until further notice)

Residents can leave but must complete return directives as per page 1.